



Royal Pavilion & Museums, Brighton & Hove

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

Access Statement for Preston Manor



Introduction

Preston Manor is an historic house situated on the outskirts of Brighton & Hove. It is decorated and furnished in Edwardian style and has more than 20 rooms arranged over 4 floors. It has basement servant's quarters, elegant family reception rooms on the ground floor, the family bedrooms and also servant bedrooms.

Tactile tours of the house can be booked for groups of visually

impaired visitors and sign language interpreted group tours can be booked for the hard of hearing. All group tours must be booked in advance. Disabled visitors receive discounts on admission prices and companions can enter free.

Preston Manor has recently become a member of the Visitor Attraction Quality Assurance scheme.

We look forward to welcoming you. If you have any queries or require any assistance please phone 03000 290900 or email visitor.services@brighton-hove.gov.uk.

Pre-Arrival

- For full details and maps of how to reach us please see the 'How to get here' section of our website. Alternatively you can plan your journey by car or public transport using www.traveline.info; simply enter your postcode and ours, which is BN1 6SD to get directions.
- The nearest railway station is Preston Park, which is a 12-15 minute walk. Taxis are available at the station. If you require an accessible taxi you can book this in advance.
- See contact information section for details for taxi companies in Brighton & Hove
- The Fed Centre for Independent Living also provides helpful information on the various Wheelchair Accessible Taxis on the road to help you find the taxi that's right for you. www.thefedonline.org.uk Montague House, Montague Place Brighton BN2 1JE 01273 296747 info@thefedonline.org.uk
- Buses stop just outside Preston Manor and are a short walk. The bus stops have a shelter and seating. See contact information section for more details of bus services.
- Visitors using mobility scooters are asked to leave them at the accessible entrance and transfer to one of our manual wheelchairs. If you do this, please bring along a companion to push the wheelchair or if you need a member of staff to assist you phone 03000 290900 or email visitor.services@brighton-hove.gov.uk in advance to book someone to help.

- If you have a powered wheelchair please note that some of the doorways in the building are narrow or have tight turns so you may not be able to access some areas.
- There is a concessionary admission price for disabled visitors (see website for latest prices) and a companion can enter free.

Car Parking and Arrival

- There is free parking on site for visitors in front of the house, and a designated parking space for blue badge holders.
- In Brighton & Hove, providing the badge and time disc are displayed correctly, you can park in a disabled bay, a pay & display bay and a shared use bay but not in 'resident permit only' bays.
- Additionally Blue Badge holders with a clock are allowed to park on yellow lines for up to 3 hours provided they are not causing an obstruction and there are no loading restrictions.
- The drive surface is tarmac and it has a gradual slope.
- The accessible entrance to the house is from the basement level via a ramp. If assistance is needed to use the ramp there is a bell to ring near the entrance steps to the house. There is lift access from the basement to the ground floor.
- The main entrance to the house has 11 steps with handrails.
- The main entrance has two sets of double doors 120cm wide.



Main Entrance, Reception and Ticketing Area

- The main entrance is on the ground floor of the house.
- Flooring is wood and the area is well lit with overhead lighting.
- The ticket desk and shop has an induction loop fitted, but no lowered section.
- Pen and paper are available on request.
- Seats are available, please ask staff.

Attraction

- Floors on the ground and first floor are wood, with some rugs, and the basement has stone or brick flooring.
- The ground floor is all level, but the basement flooring is uneven.
- Where there are slight level changes in flooring in the basement these are clearly indicated.
- Generally lighting levels are good, but some areas do have low light levels for conservation reasons.
- Seating is available for visitors around the building.
- There is a video presentation about Preston Manor and the Stanford family that lived there.
- Interpretation boards are placed around the building and are in clear font.
- There are audio description listening posts positioned around the building, giving descriptions of life at the Manor.
- There are tactile exhibits in some areas, particularly in the basement.
- There are stairs to the first floor with 11+4+9 steps with handrails, and doorways are 90cm wide.
- There are a further 4 steps (with handrails) down to the servants area with risers up to 24cm high.
- There are 20 steps (with handrails) up to the second floor attic rooms.
- There is a lift between the basement and the ground floor.

Public Toilets

- Public toilets accessible for ambulant disabled are located on the ground floor and are well lit.
- The accessible toilet is located in the basement, and has a door 88cm wide.
- The toilet is 45cm high, and has a transfer space to the right.
- There are grab rails positioned to the left and an alarm cord.
- The toilet is well lit and has non-slip flooring.
- There is an emergency cord.
- A clinical waste bin is provided.

Shop

- There is a small shop area at the entrance desk selling small gifts, cards and books.
- The shelving is low and accessible from a wheelchair.

Grounds and Gardens

- There is a garden accessed via a set of steps 3+3+2 up followed by 2 down onto a wide paved, and then a further set of 11 steps down into the walled garden with small level paved paths. Alternatively, the walled garden can be accessed via a level route through Preston Park.
- There are benches at intervals.
- The walled garden includes a pets' cemetery.

Additional Information

- All of the staff have undertaken disability awareness training.
- We have a set of evacuation procedures and should you require it someone will assist you with evacuation either out of the building or to a refuge. We have evac. chairs to assist.
- All information brochures are produced in a minimum of 12 point font, and some are available in large print.
- Assistance dogs are welcome in the building.

- Clear signage is used throughout the building.

Future Plans

- We are planning a review of our website to make it more accessible.

Contact Information

Address (Inc postcode):	Preston Manor Preston Drove Brighton BN1 6SD
Telephone:	03000 290900
Email:	visitor.services@brighton-hove.gov.uk
Website:	http://www.brighton-hove-rpml.org.uk
Hours Of Operation:	Open Apr-Sep Tue-Fri 10am-5pm, Sun 2-5pm (last admission 4.15pm) Closed Mon (including Bank Holidays) & Sat. Closed Oct-Mar except for pre-booked groups, school visits and special events
Local Equipment Hire:	Brighton Shopmobility Opening Times and Contact Details Registration forms, scooters and manual and powered wheelchairs are available from the Shopmobility centre at: <ul style="list-style-type: none">• Brighton Shopmobility Centre, Churchill Square Car Park 1, Level P3, Regency Road, Brighton• Opening times: Monday-Fridays, 10am-4pm. Closed on weekends & Bank Holidays. (Opening times can sometimes vary so its best to ring ahead to check the

centre will be open when you plan to visit.)

- Telephone: 01273 323239. It might be a good idea to contact the Scheme before visiting to find out directions as it can be quite difficult to find the office.

Local Accessible Taxi:

Contact Brighton & Hove Radio Cabs
01273 204060 admin@brightontaxis.com
www.brightontaxis.com

City cabs 01273 205205 Text 07528
964384 www.205205.com

Brighton & Hove Streamline 01273
747474 operations@streamlinetaxis.org

Hove Streamline Taxis 01273 202020
operations@streamlinetaxis.org

Local Public Transport:

Buses have easy access for boarding and space for 1 wheelchair or any vehicle with a parking brake. Scooters are not permitted.

- The Brighton and Hove bus timetables are available on-line or in large print.
- Main bus stops have "real time" information screens for passengers, and most buses have visual and audible announcements of the next stop.
- Award winning Talking Bus Stops are also available in the city if you are blind or partially sighted. People using the scheme have a battery-operated key fob which alerts them when they are near a talking bus stop. Pressing the fob allows you to receive spoken information on which

buses are coming and when they will arrive. For more information on this scheme please see www.journeyon.co.uk or contact the Access Point Team on 01273 29555 email accesspoint@brighton-hove.gov.uk